## Domaine de Bélézy

General sales conditions RATES The prices listed are in Euro, and include the VAT (based on 10%) but neither the visitor's tax, nor the Ecotax. OPTIONS Your option is valid for 8 days during which time you must send us your deposit. Without confirmation in the 8 days following your call, this option will be cancelled. You will receive no reminder. Payment • Camping pitch and Accommodation : the balance must be paid 1 month, at the latest, before the first day of rental. A lack of payment of the balance within this delay will result in the cancellation of your booking. CANCELATION All reservations with an outstanding balance will be cancelled in accordance with the general sales conditions. In all cases of cancellation, the following will be retained or owing: reservation fees + an amount equal to 25% of the total cost of the stay if you cancel more than 16 days before the reserved date of arrival; the total amount of your stay if you cancel less than 16 days before the reserved date of arrival or if you do not show on that date. For cancellations for which the administration of the centre is responsible, except for force majeure, the client will obtain the reimbursement of all the sums paid. CANCELLATION WARRANTY We advise you to take out a cancellation warranty by sending us with your deposit the subscription price of 1 % of the total amount of your stay (except visitor's tax and registration fees) with a minimum of 10 Euro. This contract offers a cancellation guarantee which enables you to obtain repayment of all fees in the event of cancellation of your stay or an early departure under certain conditions (illness, accident...) with written confirmation and necessary supporting documentary evidence, subject to contract obligations having been respected. In all cases, the registration fees will not be refunded. In the case of a dispute, and after having contacted the establishment's customer service, all customers have the opportunity to use a consumer mediator within a maximum delay of one year from the date of the written complaint, sent by registered letter with recorded delivery to the owner. The details of the mediator that may be referred to by the customer are the following: www.medicys.fr, @:contact@medicys.fr, 73 boulevard de Clichy 75009 Paris France, phone: 0033 (0)1 49 70 15 93. INSURANCE The Domaine de Bélézy declines any responsibility for damages incurred on camping equipment, caused by its owner. Your own personal third party liability insurance, covering your equipment, is obligatory. Arrival From 13.06 to 30.08, you may check in and have access to the grounds NO EARLIER THAN 12 O'CLOCK. You will have access to your accommodation or camping pitch after 4:30 pm. Accommodation and camping arrival 4:30 pm departure 10:00 am any day of the week, except: \* from 13/06 to 30/08: for all accommodation, arrival Saturday 4:30 pm and departure Saturday or Sunday to Sunday. • From 11/4 to 15/5 and 11/9 to 4/10 : all accommodations can be rented for minimum 2 nights • From 15/5 to 13/6 and 30/08 to 11/9 all accommodations can be rented for minimum 5 nights, except the Maisonnette (2 nights min.) • Maisonnette : Rental by week (7 nights) from Sunday to Sunday or Wednesday to Wednesday OR 10 NIGHTS with arrival /departure on Sunday/Wednesday (according to the planning established for each unit). The rest of the year as written as above. DEPOSIT A deposit of 150 € per accommodation is required upon your arrival. It will be returned to you on the day of your departure, during office hours, after an inspection of the premises. Any damage or missing articles will be added to your invoice as well as the cost of cleaning if you do not leave your accommodation perfectly clean. If you cannot be present for the inspection (departure outside of office hours) the deposit will be returned by post. DEPARTURE For any departure from a camping pitch or return of the keys of an accommodation after 10 am, you will be billed for an additional night. Any extension of your stay must be requested 24 hours before the original departure date. ANIMALS Animals are not allowed on the Domain. NATURIST CONDUCT AND BEHAVIOUR Bélézy being a naturist establishment ratified on certain criteria by the Fédération Française de Naturisme, 5 rue Régnault - 93500 Pantin, dossier number 59, dated January 9, 1969; the direction reserves the right to refuse entrance or to evict any person whose conduct is not in accordance with naturist criteria. We ask those who have piercings in intimate places to take them off

during their stay at Bélézy out of respect for others and above all, the children. RULES AND REGULATIONS You must abide by the rules and regulations which are posted at the reception (copies available upon request). Data protection 1/ Registration with the CNIL (French data protection authority) As provided for in article 16 of French data protection Act 78-17, the website www.belezy.com is registered with the data protection authority for the processing of personal data. Site registration is currently pending. 2/ Collection of personal data Personal data refers to any and all information making it possible to identify you directly (surname, first name) or indirectly (e-mail). This website collects personal data through the pre-booking form, subscription to electronic newsletters, sending of questions to the site and the contact page. 3/ Disclosure of data This website undertakes not to disclose the information concerning you to third parties, in any form, without your clear and explicit approval. The only exceptions to this rule are in-house surveys with our service providers and compulsory measures taken by judicial authorities or stipulated by legal provisions. 4/ Right of access, modification or deletion In compliance with French data protection Act 78-17 of January 6, 1978, you have a right of access to the information concerning you and may have such information modified. Should you wish to have data concerning you modified or deleted, please send an e-mail to info@belezy.com 5/ Scope of application The present charter applies only to the data collected on this website. This website contains links to other websites. This site does not have any control or influence over protection policies on other sites. 6/ Your approval By using this website, you implicitly accept the terms of the personal data processing policy and authorise us to process the said data in compliance with the objectives stated hereinabove. 7/ Updating of the Charter This site reserves the right to modify the Charter periodically.

# Le Sérignan Plage Nature

### 2020 GENERAL SALES CONDITIONS

In order to use the services provided by the Campsite optimally, we recommend that you read the following general conditions carefully. These conditions govern the sale of holidays and take effect from the moment your booking is placed. By booking a holiday, you agree to fully comply with our general conditions.</i><b>Internal Rules</b><br/>br> You have chosen to spend your holidays in a naturist campsite. All Customers are obliged to comply with the rules of the Campsite. The Campsite promotes the practice of a healthy, natural and family naturism. The Campsite reserves the right to refuse any booking that might contravene or attempt to pervert this principle. The admission of reservations concerning one sole person requires prior authorisation from the management. Minors should be accompanied by their parents or legal guardians. We don't accept piercings on sexual parts of the body, nor any behaviour, appearance or clothes that could have a sexual connotation. We reserve the right to refuse or exclude any person whose behaviour is not in accordance with our naturist values. Such exclusion will not give rise to any compensation. These internal rules are completed by the document "Naturism at Le Sérignan Plage Nature" consultable in "Practical Information" of our internet site: www.leserignannature.com/en. <b>Bookings</b>>A reservation by mail, email or online becomes effective only after your 25% deposit + 30€ booking fee is cashed (or the total amount if you made your booking less than 30 days before arrival). Should we not be able to satisfy your request, your deposit will not be cashed at all. You will receive a written confirmation (by email or by mail) if your booking is accepted. The Campsite is free to accept or refuse bookings, depending on the availability and, in general, depending on any circumstances that are likely to be prejudicial to the execution of the booking. <b>Pitches</b> The basic package includes the pitch for a tent, caravan or camper van for 1 or 2 persons, access to toilet and other facilities, electricity (10A) and one car only. The pitches can accommodate a maximum of 6 persons, regardless of age. <b>Accommodations</b><br> Our accommodation units are fully equipped. The basic package ranges from 4 to 6 places, depending on the type of accommodation, with one car only. The Campsite reserves the right to refuse access to families turning up with a number of members exceeding the capacity of the rented accommodation. Tents are not permitted on or next to accommodation plots. Smoking is prohibited in all our accommodation units. <b>Assigning a specific number</b><br> Even if you give one or several location preferences, that gives no guarantee upon the allocated pitch or accommodation and cannot be subject to complaint. <u>The allocated number will only be known on the arrival day.</u> <b>Payment of the stay</b><br> <u>Pitches and Accommodations:</u> The balance must be paid at the latest 30 days before your arrival. If failure to settle the balance within this period, your booking will be cancelled and SAS AMAT & Cie will keep the already paid amounts. We accept the following payment methods: Credit Card (VISA or MasterCard), bank transfer or cash. <b>Your stay</b><br> <u>Arrival:</u> The reception is open from 9am to 7pm. Pitches are available from 12pm. Accommodation units are available from 5pm. You will receive an inventory list to be verified within 24 hours. Any complaint made after this period shall not be taken into consideration. Reception must be informed of any additional guests or services with extra charge. Only the guests registered at the time of the booking are permitted to stay onsite. <u>During your stay:</u> It is the Customer's responsibility to take out insurance. The Campsite disclaims all liability in the event of theft, fire, bad weather or in the event of any incident concerning the civil responsibility of the Customer. All Customers must comply with the provisions of the internal regulations. The contract holder is responsible for disturbances or nuisance caused by persons staying with or visiting them. <u>Departure:</u> Pitches should be vacated before 12pm. Accommodation units should be vacated before 10am. The accommodation units will be inspected. They have to be left entirely clean and

without any missing or degraded items. Otherwise, we will be obliged to charge you for the damage or the prejudice. If the rented accommodation has not been cleaned before your departure, a cleaning fee of 80€ will be charged. For any delayed departure, an additional night may be charged at the price applicable for that night. <b>Pets</b><br/>d> Animals are prohibited in our accommodations, in the Clos de Ferrand zone and on the beach. <b > It is not possible to stay on the same pitch with more than 2 pets.</b> You must present the vaccination logbook of the pet. The anti-rabies vaccination and a tattoo/chip are compulsory. Dogs of the 1st and 2nd category (please refer to French legislation) are not allowed on the Campsite. Animals must be kept on a lead at all times and obviously walked off-site for toilet needs. The owner of the animal is responsible for ensuring that his animal does not cause any inconvenience for the rest of the place. <b>Booking Modifications</b> <br/>br> Customers may request that their stay be modified (dates and/or accommodation type), which must be made in writing to the Campsite (by email or by mail), a minimum of 30 days before the arrival date, as far as practicable within availability. Requests to extend the duration of stay will be processed subject to availability and in accordance with applicable tariffs. cancellations or reductions of the duration of stay will be subject to conditions\*. reserves the right to refuse any modification of dates if the number of nights cancelled is less than 7 consecutive nights and/or if the number of nights of the stay you wish to keep is less than 7 nights. - In the case of a refusal by the Campsite, this partial cancellation can be taken care of by the Cancellation Insurance under certain conditions, if you subscribed it.<br/>di>All postponement requests are considered as a cancellation and will be pursuant to the cancellation conditions. (See "Cancellation"paragraph) If failure to meet the modification / changes above, the stay must be spent as the booking stands or can be cancelled pursuant to the Cancellation Insurance conditions. (See 'Cancellation Insurance'-paragraph) <b>Postponement of your arrival dates</b><br> In absence of any written notification from you regarding a delay to your arrival date, the pitch or accommodation may be made available for sale again 24 hours after the arrival date specified in the contract and you will consequently forfeit your booking without possibility of postponement of the dates or (even partial) refund. In case you informed us about your delay, the Campsite reserves the right to rent the place for the nights you're not present, without any (even partial) refund or postponement of the dates. <b>Cancellation</b><br> Any cancellation of a booking (with or without Cancellation Insurance) must be made in writing to the Campsite (by email or by mail). In all cases of cancellation without Cancellation Insurance, or in case of no show on the planned date, all already paid amounts will be kept by SAS AMAT & Cie. <u>Whatever the reason of your delay or your cancellation, without Cancellation Insurance no refund or postponement of the dates will be possible.</u> For cancellations for which the administration of the Campsite is responsible, except in case of force majeure, all amounts paid will be refunded to the Customer. Such cancellation shall not, however, give rise to the payment of damages.
<b>Cancellation Insurance (Gritchen / Campez Couvert)</b><br> <i>Additional and optional Cost: 15€/pitch - 3€/night in an accommodation</i><br> <br/> <b <b>The Cancellation Insurance must be subscribed during your booking.</b><br> <u>Covers:</u> Cancellation chargesModification feeLate arrivalTrip interruption expenses Replacement vehicle Forgotten item left behind in the rented accommodation (reimbursement of shipment expenses)/li> See the General Conditions for details about the covers, conditions, excess fees and exclusions. <i>http://bit.ly/CGA2020EN</i><br/> The insured party must IMPERATIVELY give the Camping and Gritchen Tolède et Associés written notice (by email or by post) of any loss likely to result in a claim within 10 working days (2 working days in the event of theft).<br/>
CAREFUL! If you did not subscribe the Cancellation Insurance during your booking, no (partial) refund or postponement of the dates will be possible. made onsite in 2020 for 2021 with deposit</b>
<br/>
(Conditions for these bookings are available at the reception during your stay.) The definitive confirmations of these bookings will be sent during October

#### Arna

GENERAL TERMS AND CONDITIONS Internal rules All customers must comply with the internal rules of our Centre. We reserve the right to refuse or exclude any person whose behaviour is against naturist criteria. - Admission: Our centre has a family theme. The new clients who want to come to our Domain for the first time, in order to be admitted, should be "proposed" by a family staying in the centre, for at least 3 years. - Total Nudity: In the campsite except in case of weather conditions and in the case of physical limits. - Movement of Vehicles: On the site, share the road (motorised vehicles, bicycles, pedestrians). Speed limits 10 km/h. Movement not allowed on the site between 11 p.m. and 7 a.m. (parking at the entrance). - Noise: Avoid all noises which could annoy your neighbours from 10 p.m. ( motors, television, radio.....) Complete silence between 12 p.m. and 7 a.m. - Animals: We accept one small animal in our accommodations. You have to declare it when you reserve and we will charge a supplement for it. The animal must be kept on a leash permanently. You must present the vaccination record of your animal. Rabies vaccination and tattoos are compulsory. - Cooling-off period: in accordance with article L.121-20-4 of the French Consumer Code, none of the services and provisions proposed on this site are subject to the cooling-off period stipulated in articles L.121-20 and following of the French Consumer Code. Consequently, the accommodation and leisure services ordered on the site are exclusively subject to the cancellation conditions attached. Annulations Bookings that are not paid in accordance with the general terms will be cancelled and the contractual costs will be withheld. In the event of cancellation, the following costs will be withheld or made accountable: booking fees + an amount equal to 25% of the total amount of stay if cancelled more than 16 days before the booked date of arrival. The entire costs of stay if the cancellation is made within 16 days on the booked date of arrival or in the event of no show. If the cancellation is made by the management for reasons of its own, unless due to situations outside their control, there will be a full refund of all advanced sums. Insurance It is the client's responsibility to take out insurance. The centre declines all responsibility in case of theft, fire, weather conditions, etc. and in cases of incidents covered by the civil liability of the client. The client releases the centre of all responsibility for damage caused by falling branches, pine cones, weather, natural disasters, theft, broken windscreens, etc. Claims All claims concerning your stay, must be put in directly to the management, this way we can try to find an immediate solution. Claims made afterwards won't be accepted. All judicial or extra judicial demands consequent to the rental contracts, have to be made within 6 months after the departure date. The jurisdiction is the court of justice of Dax.

### **Euronat**

 The PASS: access to the soft-water swimming pool, archery and in the high season: to the activities, children's clubs (please consult us for conditions), dance evenings and shows. • In July and August: a welcome drink and delivery of post and messages. OBLIGATORY: • Visitor tax (the community of communes reserves the right to modify): 0,60 € for the pitches and 0,99 for a rental, per night and per person over 18 years old. • Administrative charge: The sum of 30€ is charged (per booking) for administrative costs. Bookings are considered as final only after receipt of a 25% deposit of the total amount, plus the administrative charges. • In the case of cancellation, all the paid sums (administrive charges, deposit or total payment of the stay) will be kept by the company. • Insurance: It's the client's responsability to take out insurance. The Centre declines all responsability in case of theft, fire and weather conditions, etc. and in cases of incidents covered by the civil liability of the client. The client releases the centre of all responsability for damage caused by falling branches, pine cones, weather, natural disasters, theft, broken windscreen, etc. FACULTATIF: Assurance annulation SOCIETE AXELLIANCE: 1,60€ par nuit en location, 12€ par séjour en camping-caravaning (maxi 30 jours). La cotisation reste acquise à l'assurance dans tous les cas. Elle vous est proposée par défaut, merci de nous indiquer clairement si vous ne la souhaitez pas, au plus tard le jour du paiement des arrhes. Audelà, votre souscription à l'assurance est considérée comme acquise et aucune demande d'annulation du contrat d'assurance ne pourra être acceptée, le montant de la prime étant versé directement à la compagnie AXELLIANCE. PETS Pets are tolerated on a lead (sanitary bags provided). It is forbidden to leave them to roam free. Identification and compulsory vaccinations. It is forbidden to leave your pets alone in your accommodation or on your pitch. CARDS ACCEPTED ACCEPTED (for payment of deposit and stay): C.B. - VISA - EUROCARD - MASTERCARD ARRIVAL AND DEPARTURE TIME Overshooting of set times results in the invoicing of an extra night. In case of late arrival or early departure, the period of rental will be invoiced. In the event of a no-show, after 24 hours without any written advice from you, your pitch or rental will be considered to have been freed. The deposit and booking charges are not reimbursed ENTRANCE PROCEDURE • EURONAT is a family centre. People on their own are only accepted under certain conditions (please contact us) •The dates of your stay can be modified, in writing, up until 8 days before the date of arrival when camping and up to 30 days maximum when renting, at no extra cost. • The PASS will be given to you on arrival. You must present the PASS each time you come into Euronat and it may be verified at any time by Euronat staff. • In the case of a dispute, and after having contacted the establishment's customer service, all customers have the opportunity to use a consumer mediator within a maximum delay of one year from the date of the written complaint, sent by registered letter with recorded delivery to the owner. The details of the mediator that may be referred to by the customer are the following www.medicys.fr - @: contact@medicys.fr - ,: 73 boulevard de Clichy 75009 Paris FRANCE- (: 0033(0)1 49 70 15 93. • The right to withdraw does not apply to tourist services according to the article L.121-21-8, of French law from 2014 - 344 concerning consumption DATA PROTECTION Under the French « Computing and Freedom » Act n° 78-17 dated the 6 January 1978. The collected personal, direct or indirect data is recorded in order to create a customer file, for use by Euronat, for the follow-up of reservations, the sending of newsletters, contact details, mailings etc... You have a right to access, correct and delete information concerning you. To exercise this right, please send an email to: info@euronat.fr RENTAL PACKAGES Conditions d'applications des offres location j Between 29.06 and 09.09.2018 for A villages all rentals are Saturday to Saturday only, arrivals from 4 pm, departures before 10 am. I Nightly rental: minimum 2 nights. 20% increase for any rental of one night. m For any uninterrupted stay of at least 2 weeks in the same accommodation between the 30.03 and 21.07 and between 23.08 and 03.11. n For any uninterrupted stay of at least 2 weeks in the same accommodation between the 30.03 and 28.07 and between 09.08 and 03.11. o The stay must take place before the 28th July. The early booking is not applicable with any other offer. The stay must be confirmed before 31/12/18. p 1 children's tent is tolerated next to the Ready-to-move-in tent at the additional price of 5.00€/day (see our conditions for the dimensions of the tent), any other format is prohibited, no additional furniture or equipment will be provided. Informations & rules • All rentals are from 4pm to 10am • Your vehicle can be parked close to your accommodation. • BABY KIT: Free on request when you make your reservation (cot, bath, high chair) • The remainder must be paid at least one month prior to the first day of rental, failing which your booking will be cancelled. • No tents, caravans or camper vans are allowed in the chalet and mobile-home villages. • Without a reservation, only available accommodation can be offered at the reception. Cleaning will be invoiced for any particular demand. • A supplement will be requested for any additional person over 3 years of age and not included in the accommodation's planned capacity. • Blankets, mattress protections and pillows in all the accommodation. PAV & Cabanes Oceanes : quilts and sheets included OBLIGATORY • A deposit of 150 € (by credit card only) per stay, during the whole season. • Inventory by the client on arrival no claims will be accepted at the end of, or after the stay. OPTIONAL • Rental of bed linen: 15 € per bed per week or part of week. • Rental of towels: 10 € (comfort kit = 2 bath towels + 2 hand towels + 1 bath mat). • Cleaning on departure from 55 € to 145 € depending on the size of the accommodation, if you do not wish to clean yourself. A flat rate may be withheld if the accommodation has not been cleaned before your departure. Hotel service • Daily cleaning from 60 € to 120 € (please consult us for details) • Breakfast at l'Orée des Pins (9am to 11am) (April to September). Choice of two set menus at 6.50 €: Coffee or tea or hot-chocolate and orange juice, croissant, bread, butter, jam or Bread, butter, hardboiled egg, cheese CAMPING CARAVANNING PACKAGES Pitch offers: General terms j All the packages include, your equipement , + 1 ou 2 person(s), + 1 vehicle, + 1 kidtent k Stay 7 nights for the price of 6! Offer valid between 30.03 andu 20.07 and between 17.08 and 03.11 (discount applied on the average price of the stay, excluding all supplements). m See our conditions for additional tents. Information and rules • Maximum 6 people per pitchand only one main installation (a large tent or camper van or caravan) • 1 tente enfant comprise dans le forfait (superficie < 3 m² et capacité maximum 2 personnes.) Maximum autorisé 2 tentes enfant par emplacement – la deuxième à 5 € / jour • 1 Child's tent included in the price: maximum size: 3 m<sup>2</sup> maximum capacity 2 people. Maximum 2 child's tents per pitch – the second at 4 € per day. • Maximum 1 extra tent per pitch at 4 € per day. • Camping and caravanning stays are from 12:00 to 12:00. • Your vehicle can be parked close to your pitch, any additional vehicules will be charged per night. • Average surface area of pitch: camping: 100m² caravanning: 150m<sup>2</sup>. • Tent pitch with electricity: 220V/10 A (European plugs). • Caravan pitch: 220V/10A (European plugs), water, drainage. • Any stay has to be paid at arrival. • Setting up of minibuses, vans etc. on the tent pitches is not allowed. Towing a vehicle will be charged to the customer with a 100 € fee EXTRACTS FROM THE CENTRE'S BYELAWS All users must adopt total nudity in all parts of the centre, including the shopping mall. • Entrance for minors is subject to regulations. Children are recommended to wear a medallion. • Corporeal cleanliness is compulsory. Intimate corporeal jewellery is forbidden. • Traffic is tolerated, but speed is limited to 20 km/hr. • From 22h to 7h00 silence is compulsory. Car access to and driving in the centre is forbidden as from midnight. - Les animaux domestiques ne doivent jamais être laissés en liberté. Ils doivent être tenus en laisse. Il ne doivent pas être laissés, même enfermés, en l'absence de leurs maîtres dans les habitats ou sur un emplacement. Identification et vaccinations obligatoires. • Use of cameras, cine-cameras and camcorders is forbidden without the permission of those in the viewfinder (the Management reserves the right to confiscate the material in cases of infringement). • Religious, political or racial meetings and discussions are forbidden. • Any acts, gestures, words or attitudes considered to be equivocal or contrary to naturist criteria will result in the immediate expulsion of the person concerned. • The Company, while pursuing a constant effort of surveillance and guardianship, declines any liability for theft, accidents, bad weather suffered by users and in the case of incidents falling within the civil

anyone, without having to justify their decision.		

liability of the customer. • The management reserves the right to refuse entrance to the village to

### Domaine de la Sablière

General Terms of Rental Pitches The basic rate includes the pitch for a tent, caravan or camper van and a vehicle, the number of people (according to the period see price lists) and access to toilet facilities and the reception infrastructure. Rented accommodation Our rented accommodation is fully equipped. The basic rate, including the maximum number of people, varies according to the type of accommodation (see price lists). How to book By Fax, mail, email: fill in the reservation form (on demand) and send it back directly to the campsite, enclosing the following deposit: pitches and rented accommodation: 25% of the total amount of the stay + 30€ reservation fees. On receipt of your completed reservation form, duly completed, signed and sent with the deposit, we will send you a booking confirmation, depending on the space available. Should we not be able to satisfy your request, we will return your deposit. The pitch number is given only as an indication and can be modified in accordance with our operational needs. On line booking: Confirmed after having received your deposit and reservations fees, by credit card. We will send you a booking confirmation. Should we not be able to satisfy your request, we will cancel the credit card payment. The pitch number is given only as an indication and can be modified in accordance with our operational needs. Payment of the stay: French cheques, postal orders (national or international), holiday cheques, credit cards or cash. Pitch: the balance must be paid on the day of your arrival. Rented accommodation: the balance must be paid, at the latest, one month before the first day of rental. Failure to pay the balance within this period will result in the cancellation of your booking. Arrival and departure times In case of a late arrival or early departure, the rented period will be invoiced. If you do not come, and after 24 hours without news from you in writing, we will repossess the disposal of your pitch or rented accommodation without reimbursing the deposit or booking fees. Internal Rules All clients are obliged to comply with the rules of the centre. Access to the centre is subject to the presentation of a valid naturist licence. We reserve the right to refuse or exclude any person whose behaviour is not in accordance with naturist criteria. Deposit For rented accommodation: a deposit of €150 will be requested on your arrival. This deposit will be returned at the end of your stay or sent to you after your departure, after deduction of any possible expenses for repairs and/or the value of missing or deteriorated equipment. € 55 will be retained if the rented accommodation has not been cleaned before your departure. Cancellation All reservations with an outstanding balance will be cancelled in accordance with the general terms of rental. In all cases of cancellation, the following will be retained or due: reservation fees, an amount equal to 25% of the total cost of the stay if you cancel more than 16 days before the reserved date of arrival, the total amount of your stay if you cancel less than 16 days before the reserved date of arrival or if you do not show on that date. For cancellations for which the administration of the centre is responsible, except for force majeure, the client will be reimbursed all the sums paid. Your contract offers a cancellation guarantee that allows you to obtain the reimbursement of expenses incurred due to cancellation of your stay or an early departure. This depends on certain exceptional conditions (illness, accident, etc.), and confirmation in writing and the necessary proof in support of the condition are required, subject to compliance with the contractual obligations. In all cases, the naturist cards and reservation fees shall not be reimbursed. Insurance All clients shall be responsible for their own insurance; the campsite declines all responsibility in case of theft, fire or bad weather, and in case of incidents relating to the civil responsibility of the client. Jurisdiction France 4 Naturisme cannot in any way be held responsible for the services offered and commitments made by the camping villages. The description of the installations provided in this catalogue only commit the responsibility of the owners or the managers. The photos and texts are not contractual. In case of a dispute, the Court of First Instance of the head office of the Centre will be competent to rule on the matter.<br/>
-br>Bachelors : Bachelors are only allowed upon presentation of a valuable naturist member card. Mediation at consumer disputes: In accordance with the terms of

Consumer Rights about « the process of mediation at consumer disputes », the customer has the right to access freely to a mediation service proposed by the Domaine de la Sablière. The proposed mediator 'consumer rights' is called MEDICYS. This mediator can be contacted by the internet on www.medicys.fr or by ordinary mail: MEDICYS – Centre de médiation et règlement amiable des huissiers de justice – 73 Boulevard de Clichy 75009 PARIS.

# Riva Bella Thalasso & Spa Resort

General sales conditions Rates The prices listed are in €uro, and include the VAT but not the eco tax. Payment Pitch: the balance must be paid on arrival. Accommodation: the balance must be paid 1 month, at the latest, before the first day of rental. A lack of payment of the balance within this delay will result in the cancellation of your booking. Cancellation Insurance In all cases of cancellation, the following will be retained or owing: reservation fees + an amount equal to 25% of the total cost of the stay if you cancel more than 16 days before the reserved date of arrival, the total amount of your stay if you cancel less than 16 days before the reserved date of arrival or if you do not show on that date. For cancellations for which the administration of the centre is responsible, except for force majeure, the client will obtain the reimbursement of all the sums paid. We recommend that you take out cancellation insurance for stays between 01/04 and 31/10 with our insurance partner AGF by sending Riva-Bella 1% of the total amount of your stay not including booking fees and visitor's tax (minimum fee 9). This insurance enables you to have your stay reimbursed in the event of cancellation. Your contract offers a cancellation guarantee which allows you to obtain the reimbursement of expenses incurred due to cancellation of your stay or an early departure. This depends on certain exceptional conditions (illness, accident...), and confirmation in writing and the necessary proof in support of the condition are required subject to the respect of contractual obligations. In all cases the reservation fees are not reimbursable. Arrivals/Departures In accommodation\* or camping: you may take possession of your accommodation any time after 4:30 pm. You must check out before 10 am. From 03/07 to 28/08: for all accommodation, arrival 4:30 pm and departure For any depature from a camping pitch or return of the keys of an accommodation after 10 am, you will be billed for an additional night. Any extension of your stay must be requested 24 hours before the original departure date. Insurance The Domaine Riva-Bella declines any responsibility for damages incurred on camping equipment, caused by its owner. Your own personal third party liability insurance, covering your equipment, is obligatory. Animals Animals are allowed on the Domain. Deposit A deposit of 150 € per accommodation is required upon your arrival. It will be returned to you on the day of your depature, during office hours, after an inspection of the premises. If you cannot be present for the inspection (depature outside of office hours) the deposit will be mailed back. Naturist Conduct and Behaviour